



cityofnovi.org

CITY of NOVI CITY COUNCIL

Agenda Item I
July 11, 2011

SUBJECT: Approval to enter into annual maintenance and service agreement (7/1/11 – 7/1/2012) with Advanced Wireless Telecom (AWT) for the Next Generation E-911 system in the Novi Public Safety Emergency Communications Center for \$17,831.43.

SUBMITTING DEPARTMENT: Public Safety *DEM*

CITY MANAGER APPROVAL: *[Signature]*

EXPENDITURE REQUIRED	\$17,831.43
AMOUNT BUDGETED	\$18,000
APPROPRIATION REQUIRED	N/A
LINE ITEM NUMBER	101-301.00-851.200

BACKGROUND INFORMATION:

On June 30, 2009 the switch was made to the Next Generation E-911 capable IP Based 911 system (Plant CML – Vesta Palles) in the Novi Public Safety Emergency Communications Center. Next generation IP Based technology offers increased capabilities when receiving mobile and/or Voice Over Internet Protocol (VOIP) calls providing critical information. As the Next generation 911 technology is deployed it will enhance 911 reliability, enable greater call center redundancy, and provide better scalability to meet future 911 technology demands.

The current maintenance agreement is set to expire. It is imperative that we enter into a new agreement to ensure the 911 equipment is functional. If we experience a failure of any kind with our 911 system the maintenance provides 24/7 response with a two (2) hour minimum to get a technician on site. It also covers any part that needs to be replaced. This expense was included in the 2011-12 operating budget. Over the past year, the response and service by AWT has been excellent. There are no concerns at this point with the renewal of the agreement.

RECOMMENDED ACTION: Approval to enter into annual maintenance and service agreement (7/1/11 – 7/1/2012) with Advanced Wireless Telecom (AWT) for the Next Generation E-911 system in the Novi Public Safety Emergency Communications Center for \$17,831.43.

	1	2	Y	N
Mayor Landry				
Mayor Pro Tem Gatt				
Council Member Fischer				
Council Member Margolis				

	1	2	Y	N
Council Member Mutch				
Council Member Staudt				
Council Member Wrobel				



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Invoice

DATE	INVOICE #
6/27/2011	19540

BILL TO
City of Novi Finance Department 45175 West Ten Mile Road Novi, MI 48375

SHIP TO
City of Novi Police Department 45125 W. 10 Mile Rd Novi, MI 48375

P.O. NUMBER	TERMS	REP	SHIP	VIA	PROJECT
	Net 30	JDC	5/20/2011	Service Call	

QTY	ITEM	DESCRIPTION	RATE	AMOUNT
1	Maintenance System Agreement	Vesta Pallas 911 System Maintenance 7/1/2011 - 6/30/2012	17,831.43 0.00%	17,831.43 0.00

Total		\$17,831.43
Payments/Credits		\$0.00
Balance Due		\$17,831.43