



# CITY of NOVI CITY COUNCIL

**Agenda Item G  
June 18, 2012**

**SUBJECT: Approval to enter into annual maintenance and service agreement (7/1/12 – 6/30/13) with Advanced Wireless Telecom (AWT) for the Next Generation E-911 system in the Novi Public Safety Emergency Communications Center for \$18,366.37.**

**SUBMITTING DEPARTMENT:** Public Safety *Dem*

**CITY MANAGER APPROVAL:** *[Signature]*

<b>EXPENDITURE REQUIRED</b>	<b>\$18,366.37</b>
<b>AMOUNT BUDGETED</b>	<b>\$18,700.00</b>
<b>APPROPRIATION REQUIRED</b>	<b>N/A</b>
<b>LINE ITEM NUMBER</b>	<b>101-301.00-851.200</b>

**BACKGROUND INFORMATION:**

On June 30, 2009 the switch was made to the Next Generation E-911 capable IP Based 911 system (Plant CML – Vesta Palles) in the Novi Public Safety Emergency Communications Center. Next generation IP Based technology offers increased capabilities when receiving mobile and/or Voice Over Internet Protocol (VOIP) calls providing critical information. As the Next generation 911 technology is deployed it will enhance 911 reliability, enable greater call center redundancy, and provide better scalability to meet future 911 technology demands.

The current maintenance agreement is set to expire. It is imperative that we enter into a new agreement to ensure the 911 equipment is functional. If we experience a failure of any kind with our 911 system the maintenance provides 24/7 response with a two (2) hour maximum to get a technician on site. It also covers any part that needs to be replaced. This expense was included in the 2012-13 operating budget. Over the past year, the response and service by AWT has been excellent. There are no concerns at this point with the renewal of the agreement.

**RECOMMENDED ACTION: Approval to enter into annual maintenance and service agreement (7/1/12 – 6/30/13) with Advanced Wireless Telecom (AWT) for the Next Generation E-911 system in the Novi Public Safety Emergency Communications Center for \$18,366.37.**

	<b>1</b>	<b>2</b>	<b>Y</b>	<b>N</b>
<b>Mayor Gatt</b>				
<b>Mayor Pro Tem Staudt</b>				
<b>Council Member Casey</b>				
<b>Council Member Fischer</b>				

	<b>1</b>	<b>2</b>	<b>Y</b>	<b>N</b>
<b>Council Member Margolis</b>				
<b>Council Member Mutch</b>				
<b>Council Member Wrobel</b>				



49716 Martin Dr  
 Wixom, MI, 48393  
 Phone 248-295-4600  
 Fax 248-295-2699

# Invoice

DATE	INVOICE #
7/12/2012	21459

<b>BILL TO</b>
City of Novi Finance Department 45175 West Ten Mile Road Novi, MI 48375

<b>SHIP TO</b>
City of Novi Police Department Pat Cauchi 45175 W. Ten Mile Road Novi, MI 48375

<b>P.O. NUMBER</b>	<b>TERMS</b>	<b>REP</b>	<b>SHIP</b>	<b>VIA</b>	<b>PROJECT</b>
	Net 30	PAO	7/12/2012	Service Call	

QTY	ITEM	DESCRIPTION	RATE	AMOUNT
1	Maintenance System Agreement	Vesta Pallas 911 Maintenance System Agreement from 6/29/2012 - 6/30/2013	18,366.37	18,366.37
			0.00%	0.00

<b>Total</b>		\$18,366.37
<b>Payments/Credits</b>		\$0.00
<b>Balance Due</b>		\$18,366.37



# Invoice

49716 Martin Dr  
 Wixom, MI, 48393  
 Phone 248-295-4600  
 Fax 248-295-2699

DATE	INVOICE #
6/27/2011	19540

<b>BILL TO</b>
City of Novi Finance Department 45175 West Ten Mile Road Novi, MI 48375

<b>SHIP TO</b>
City of Novi Police Department 45125 W. 10 Mile Rd. Novi, MI 48375

P.O. NUMBER	TERMS	REP	SHIP	VIA	PROJECT
	Net 30	JDC	5/20/2011	Service Call	

  

QTY	ITEM	DESCRIPTION	RATE	AMOUNT
1	Maintenance System Agreement	Vesta Pallas 911 System Maintenance 7/1/2011 - 6/30/2012	17,831.43 0.00%	17,831.43 0.00

### Quote Summary

VESTA Pallas System	\$150,439.28	69%
Magic 4.0 MIS <i>Full Deployment</i>	\$22,681.40	10%
AWT911 Services	\$46,142.88	21%
<b>TOTAL QUOTE</b>	<b>\$219,263.56</b>	<b>100%</b>
<b>GRAND TOTAL</b>	<b>\$219,263.56</b>	

### Annual Maintenance

VPALLAS First Year Maintenance			
1	AWT10SM	Year 2 24X7 ON-SITE MAINTENANCE	\$17,312.07
1	AWT20SM	Year 3 24X7 ON-SITE MAINTENANCE	\$17,831.43
1	AWT30SM	Year 4 24X7 ON-SITE MAINTENANCE	\$18,366.37
1	AWT40SM	Year 5 24X7 ON-SITE MAINTENANCE	\$18,917.36

		<b>Total</b>	\$17,831.43
		<b>Payments/Credits</b>	\$0.00
		<b>Balance Due</b>	\$17,831.43