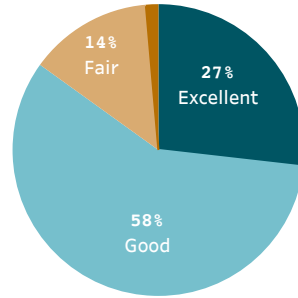


Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

Overall quality of the utility infrastructure in Novi, 2020



Characteristic	2008	2012	2016	2020	Comparison
Please rate each of the following characteristics as they relate to Novi as a whole.					
Overall quality of the utility infrastructure in Novi (water, sewer, storm water, electric/gas)				85%	Similar
Please rate the quality of each of the following services in Novi.					
Affordable high-speed internet access				49%	Similar
Garbage collection	81%			91%	▼2.8% Similar
Drinking water		79%	85%	82%	▼2.8% Similar
Sewer services	79%			91%	▲4.4% Similar
Storm water management (storm drainage, dams, levees, etc.)	69%			82%	▲6.2% Higher
Power (electric and/or gas) utility		75%		91%	▲5.4% Similar
Utility billing		72%		85%	▲2.0% Similar

* The percentage of positive responses is shown. Positive responses may differ by question (e.g. "excellent" or "good", "very likely" or "somewhat likely").
** Comparison to the national benchmark is shown. If no comparison is available, this is left blank.