



September 29, 2023

Dear Novi Resident,

You have been randomly selected for the City of Novi's Distribution System Material Inventory (DSMI) to investigate your water service line to determine whether lead is present. Your service line has been classified as "unknown" by the Michigan Department of Environment, Great Lakes, and Energy's (EGLE's) verification requirements. The City of Novi is committed to providing safe and reliable drinking water to its customers and has retained engineering firm Orchard Hiltz and McCliment, Inc. (OHM Advisors) to assist in determining these "unknown" service line materials for a representative portion of the City.

The next step would be for you to schedule an appointment for an OHM Advisors inspector to come inventory the material of your water service. Inspection of your service will likely require entry to your residence. **Information for scheduling your inspection is listed below.** Your cooperation is greatly appreciated, and we ask that you please follow the directions below in the next 10 days to schedule your appointment.

Three ways to schedule your appointment:

1. Type in this URL: <https://calendly.com/novi-dwam/zone-1-signup>



2. Scan the QR Code:

3. Call OHM Advisors at (248) 751-3128 Monday through Friday from 8:00 am – 4:30 pm

Under the revised Lead and Copper Rule, all municipalities are required by the State to inventory the material of all water service lines. Your service was selected at random because the material of your water service is currently listed as unknown. The State guidelines for completing this work require a physical inspection of the service line material at the meter by City staff or a representative of the City (OHM Advisors). Phase 2 of the project will involve excavation at the curb stop over the next few months. For more information, please visit the City's website at <https://www.cityofnovi.org/dsmi>.

Thank you,  
City of Novi, Water & Sewer Division

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